
HOUSE CONCURRENT RESOLUTION

REQUESTING THE AUDITOR TO CONDUCT AN AUDIT OF POLICIES,
PROCEDURES, AND MANAGEMENT OF THE REAL ESTATE COMMISSION.

1 WHEREAS, the Real Estate Commission (Commission) is tasked
2 with the purpose of protecting the general public in its real
3 estate transactions; and

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5 WHEREAS, the Commission oversees 18,557 licensees statewide
6 and 1,591 registered condominium associations; and

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8 WHEREAS, the public has raised many questions about the
9 Commission's operations, including its policies, procedures, and
10 management; and

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12 WHEREAS, the Commission was given authority to adopt
13 administrative rules to implement certain provisions of chapter
14 514B, Hawaii Revised Statutes, the recodified condominium law,
15 in 2005; and

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17 WHEREAS, the Commission initiated the rulemaking process in
18 2009; however, it has not yet completed the formal rulemaking
19 process for chapter 514B, Hawaii Revised Statutes; and

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21 WHEREAS, there has never been a comprehensive audit of the
22 Commission's entire organization, management processes, and
23 personnel administration; and

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25 WHEREAS, a review of the Commission's policies, procedures,
26 and management is long overdue; now, therefore,

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28 BE IT RESOLVED by the House of Representatives of the
29 Twenty-eighth Legislature of the State of Hawaii, Regular
30 Session of 2015, the Senate concurring, that the Auditor is



H.C.R. NO. 134

requested to perform an audit of the policies, procedures, and management of the Real Estate Commission; and

BE IT FURTHER RESOLVED that the Auditor is requested to include, as part of its audit, an analysis of the Real Estate Commission's practices and procedures regarding:

- (1) Management;
- (2) Investigative powers, including the Commission's award of contracts to other entities to carry out investigations;
- (3) Adoption of administrative rules to implement chapter 514B, Hawaii Revised Statutes;
- (4) The condominium mediation program; and
- (5) Collection of fees relating to condominium mediation and training programs.

BE IT FURTHER RESOLVED that the Auditor is requested to submit a report of any findings and recommendations to the Legislature not later than twenty days prior to the convening of the Regular Session of 2016; and

BE IT FURTHER RESOLVED that certified copies of this Concurrent Resolution be transmitted to the Auditor, the Director of Commerce and Consumer Affairs, and the Chairperson of the Real Estate Commission.

OFFERED BY: 

MAR 13 2015



**PRESENTATION OF THE
REAL ESTATE COMMISSION**

TO THE HOUSE COMMITTEE ON
ECONOMIC DEVELOPMENT AND BUSINESS

TWENTY-EIGHTH LEGISLATURE
Regular Session of 2015

Friday, March 20, 2015
10:30 a.m.

LATE

**TESTIMONY ON HOUSE CONCURRENT RESOLUTION NO. 134 AND HOUSE
RESOLUTION NO. 82, REQUESTING THE AUDITOR TO CONDUCT AN AUDIT OF
POLICIES, PROCEDURES, AND MANAGEMENT OF THE REAL ESTATE
COMMISSION.**

TO THE HONORABLE DEREK S.K. KAWAKAMI, CHAIR,
AND MEMBERS OF THE COMMITTEE:

My name is Nikki Senter and I am the Chairperson of the Hawaii Real Estate Commission ("Commission"). The Commission appreciates the opportunity to present testimony on House Concurrent Resolution No. 134 and House Resolution No. 82, requesting the Auditor to conduct an audit of policies, procedures, and management of the Commission. The companion resolutions are Senate Concurrent Resolution No. 111 and Senate Resolution No. 62.

The Commission is committed to improving its policies, procedures, and management of those areas relating to carrying out its many statutory responsibilities. However, the Commission believes the kind of review proposed in these resolutions may not be necessary when considering the different kinds of reporting the Commission currently provides. Accordingly, the Commission offers the following comments in connection with House Concurrent Resolution No. 134 and House Resolution No. 82:

- Annually, the Commission formally transmits a report to the Governor and the Legislature about the programs, management, income and expenditures for each

of the funds. Moreover, the reports are posted at the Commission's website at:

<http://cca.hawaii.gov/reb/reports/>. The availability of these reports is publicized to real estate licensees and condominium unit owners via articles in the Commission's Real Estate Bulletin and Condominium Bulletin;

- The Department submits an Annual Compliance Resolution Fund Report to the Governor and the Legislature that reports on its goals, objectives, accomplishments, and includes a financial report. The report also encompasses the PVL Division and the Branch. The report is also posted at the Department's website at <http://cca.hawaii.gov/reports/prior-year-reports/>.
- In addition to licensing and disciplining real estate licensees, the Commission administers the following statutorily established funds:
 - The Real Estate Recovery Fund;
 - The Real Estate Education Fund; and
 - The Condominium Education Trust Fund.

The Commission understands that where deemed by the Legislature, the requested audit of the condominium education trust fund may be made part of a routine review of the trust funds pursuant to section 23-12 (b), Hawaii Revised Statutes ("HRS"), that provides in part that each special, revolving, and trust fund be reviewed every five years and that the review include an evaluation of the original intent and purpose of each fund; a review of the degree to which each

fund achieves the stated and claimed purposes; and evaluation of performance standards established by the agency;

- The Auditor has conducted four reviews of the Condominium Management Education Trust Fund pursuant to section 23-12 (b), HRS, beginning in 1995, and in 2005, 2008, 2010; and will again be conducting a review as mandated by section 23-12 (b) (3) in 2016. At the conclusion of each past review/audit the Auditor has found that the Fund meets trust fund criteria, continues to serve the purpose for which the Fund was created, and does not require general fund appropriations.

The Auditor also reports that its audit methodology includes a review of performance standards reported by the agencies and other documents as appropriate.

As to the specifics of the audit as set forth on page 2, lines 4-20, the Commission provides the following comments:

- The Commission understands that pursuant to section 26-9(m), HRS, all boards, commissions, and regulatory programs placed within the Department for administrative purposes shall delegate their authority to receive, arbitrate, investigate, and prosecute complaints to the Department. The Commission is unaware of any award of contracts it has made to other entities to carry out investigations.

- If this resolution is adopted, by the time the Auditor concludes the audit, the Commission anticipates it will be at or close to the public hearing stage of its administrative rulemaking process for Chapter 514B, HRS;
- If this resolution is adopted, by the time the Auditor concludes the audit, the Commission will be in the midst of administering a program involving evaluative mediation of condominium disputes pursuant to Act 188 (SLH 2013); and
- The Commission is leveraging evolving technology to expand the future delivery of educational programs for condominium unit owners, board members, managing agents, real estate licensees, and the general public by means of webcasting and e-brochures and informational publications.

Thank you for the opportunity to present comments on House Concurrent Resolution No. 134 and House Resolution No. 82.

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony In Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Shirley H. Yamada own a condominium at Waikalani Woodlands

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

Why does the HIREC need all of this money and how is it being used? I have never gotten any information about workshops or other services the HIREC provides to condo owners. When owners have contacted the HIREC for technical assistance they offer very little assistance and often tell us to contact an attorney instead; and they refuse to investigate owners' complaints. So, I would like to know why condo owners are assessed a "user fee," if it doesn't seem like we get any benefit from it?

If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**. Thank you for your time and support on this matter.

Shirley H. Yamada
(Sign Name)

yamadas1@hotmail.com
(Email or Address)

(Print Name)

(Phone-optional)

From: mailinglist@capitol.hawaii.gov
Sent: Thursday, March 19, 2015 8:56 AM
To: edbtestimony
Cc: burgharc@gmail.com
Subject: Submitted testimony for HCR134 on Mar 20, 2015 10:30AM

HCR134

Submitted on: 3/19/2015

Testimony for EDB on Mar 20, 2015 10:30AM in Conference Room 312

Submitted By	Organization	Testifier Position	Present at Hearing
cheryl	Individual	Comments Only	No

Comments: If it helps us get the real estate in line on this island then it's great. It's basically out of control in so many ways. Just to rent a place takes a competition that is unreal even with excellent references. Try to buy a house on a teacher's salary not possible. So if looking at their practices helps. then GREAT.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

Do not reply to this email. This inbox is not monitored. For assistance please email webmaster@capitol.hawaii.gov

From: Marcia Kimura <mrckima@gmail.com>
Sent: Thursday, March 19, 2015 9:06 AM
To: kong2 - Brenden
Cc: Rep. Derek Kawakami
Subject: Testimony in Support of HCR134

RE: Testimony in Strong Support of HCR 134, Requesting a Legislative Audit of the HIREC

Dear Chairman Kawakami and Vice Chairman Kong:

I, Marcia Kimura own a condominium in Honolulu. I am re-sending my testimony because a previous attempt to do so, seems to have been corrupted.

I am a senior citizen receiving a fixed income and unable to afford the ever-increasing fees, especially fees that do not seem to benefit me.

I strongly support HCR 134 because I would like to know what services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

It is appalling that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. When you consider that with 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year, a staggering amount!

How does the HIREC spend all of this money, since as owners, we do not receive investigation and enforcement services resulting from complaints about condo management (**INCLUDING BOARDS** and property managers), educational materials or programs for OWNERS from HIREC?

In fact, when owners have contacted the HIREC for technical assistance, they are very often told to contact an attorney, not an affordable option for those living on a fixed income. They refuse to investigate owners' complaints, as regards Board actions. Therefore, why are condo owners assessed a "user fee," if benefits received from these fees are questionable or nonexistent?

If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so that all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us. **Boards freely use association dues and/or direct charges to owners to hire attorneys for often frivolous accusations against owners, who have no effective resources to dispute those charges. The likely result of this is financial devastation**

I ask that you please pass HCR 134, Requesting a Legislative Audit of the HIREC.

Thank you for your time and support of this matter.

Yours truly,
Marcia Kimura

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conference, Room 125

Rep. Kawakami, EDB Chair
Re. Kong, EDB Vice Chair

RE: **TESTIMONY IN STRONG SUPPORT OF HCR 134**, Requesting a Legislative Audit of the HIREC

I, Alice Clay own a condominium at One Kalakaua Senior Living. I am a Senior Citizen and live in an ALF and need assistant from HIREC and RICO on a very basic problem. My Property Regime (deed) states that I purchased a condo unit, but with the implementation of the ALF (assisted living facility) I cannot get a reverse mortgage because my apartment is not a "regular" condo. My question is if HIREC suppose to cover my problem or not?

I STRONGLY SUPPORT HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was appalled to learn that each condo owner is charged a fee of approximately \$5.00 per month, or \$60 per year. This amount may seem negligible, but when I realized that there are over 140,000 condo units in Hawaii (and more to be built in the Kakaako area) today the amount that HIREC is collecting annually is at least \$500,000 per year. WHAT A SHOCK! (\$60 X 140,000 units = \$500,000)

Why does HIREC need all of this money and how is it being spent? I have never received any information for only condo owners to attend. I did attend a seminar for

Realtors to attend... but what about all the condo owners who are paying \$60 a year? When I contacted HIREC for technical assistance, they offer very little assistance and advise me to contact RICO and file a complaint.. When I file a complaint, RICO has advised me they are limited in their power to investigate and both RICO and HIREC advised me to contact an attorney. So why are condo owners assessed a "user fee" if it doesn't seem like we receive any benefit from it?

If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, REQUESTING A LEGISLATIVE AUDIT OF THE HIREC.** Thank you for your time and support on this matter.

Mahalo


Alice Clay

alohaaclay@hawaii.rr.com
1314 Kalakaua Ave #1204
Honolulu, HI 96826
808-224-4234

From: Lila Mower <lila.m@hawaiiantel.net>
Sent: Thursday, March 19, 2015 11:08 AM
To: edbtestimony
Cc: Rep. Derek Kawakami; Rep. Sam Kong
Subject: Testimony In Support of HCR 134

House Committee on Economic Development & Business Committee

Representative Derek Kawakami, EDB Chair
Representative Sam Kong, EDB Vice Chair

Testimony In Support of HCR 134

I currently own two Kakaako, Honolulu condominiums, as well as other properties.

In over 30 years of condo ownership throughout Oahu, I have served on a number of condo Boards in varying capacities from mere subcommittee member to AOA Board President. Until last year, not once during all the prior years was I apprised of any of the consumer services, educational services, and complaint investigation services that HIREC provides to condominium owners. I believe that it is accurate to say that most of my fellow condo owners are not aware of these services availed to Hawaii's condo owners.

In this last year, I became acquainted with personnel throughout HIREC whose assistance was sincerely appreciated. Each of those with whom I have been in contact have been diligent and professional—but within the constraints of what they were empowered to advise or to investigate, even though my concerns and complaints had to do with the failure of property management firms and AOA Boards to conform to and abide by Hawaii Revised Statutes. Some HIREC personnel were even apologetic regarding their limitations, understanding the gravity of my complaints and concerns. For me, the gravest of these complaints is that we condo owners are too often not provided fair, honest, and neutral AOA Board elections, which is the foundation of condo governance and the basis of the representative government that many assume that we have, but which without fair, honest, and neutral elections, we do NOT have.

During this last year, I was reminded that all Hawaii condo owners pay a monthly fee to HIREC; while that fee is not burdensome, when multiplied by the thousands of condo units across the State, I suspect that that amount is quite sizeable.

I would like to see some of those funds allocated towards further empowering HIREC to oversee and investigate condo owners' complaints, and not just those relating to HRS514B-103, -132, -134, -149, -152, -153, and -154, but to all sections of that Statute. There are many part of that law that need to be changed to enable owners to exercise and protect their rights as condo owners.

I would also like to see the fees used to require all individual managing agents and all general or resident managers to be licensed under the Real Estate Commission so that their livelihoods would depend on their ability to obtain and maintain that license. Without that licensure requirement, there is little third party oversight on their performance and little protection to condo owners subjected to their arbitrary and often harmful decisions and actions. Perhaps even AOA Board members should pass a certification test overseen by HIREC so that condo owners have some assurance of Board members' competence and conscientiousness.

Please pass **HCR 134, Requesting a Legislative Audit of the HIREC.**

Thank you for your time and support on this matter.

Lila Mower

Lila.mower@gmail.com

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Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: Testimony in Strong Support of HCR 134, Requesting a Legislative Audit of the HIREC

I, Harendra Panalal, own a condominium in the following buildings

Sunset Towers, Ala Moana

Hale-O-Kalani Towers, Makiki

Mokuleia Surf, Waialua

Country Club Plaza, Salt lake

I have been on BOD, and occasionally president of above three AOUE.

I am a Senior Citizen, and do not like the ever-increasing fees, especially fees that do not seem to benefit me.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a “user fee” from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

Why does the HIREC need all of this money and how is it being used? I have never got any information about workshops or other services the HIREC provides to condo owners. When owners have contacted the HIREC for technical assistance, they offer very little assistance and often tell us to contact an attorney instead; and they refuse to investigate owners’ complaints. So, I would like to know why condo owners are assessed a “user fee,” if it doesn’t seem like we get any benefit from it?

If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards, Property Management Co’s. Attorneys and Parliamentarians, especially those who are not being open and honest with us. Sometimes, even as a board member, I was denied information which I am entitled to, under Act 188 and HRS514A & B.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC.**
Thank you for your time and support in this matter.



(Sign Name)

harendrap@leisinc.com
(Email or Address)

Harendra Panalal
(Print Name)

off 792-0455, home 538-6202
(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony In Strong Support of HCR 134—**
Requesting a Legislative Audit of the HIREC

As the “community advocate” for the Condo Transparency Group, I learned last Legislative Session that the Hawaii Real Estate Commission (HIREC) had a number of mandates that are supposed to address issues related to condominium governance. However, in my review of their operations I found that they were not meeting many of their mandates.

So, **I strongly support HCR 134--Requesting a Legislative Audit of the HIREC,** because I would like to know what kind of services the HIREC is supposed to provide to condo owners, especially since they are collecting a “user fee” from all condo owners.

It was disturbing to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

Why does the HIREC need all of this money and how is it being used?

Again, a review of the HIREC operations indicated that they have had very few trainings for condo owners for the past several years. They have also provided stipends to only a handful of condo owners for mediation services.

Last year, their Education/Training fund had almost \$1 million in the account. So, how is this money being spent?

When owners have contacted the HIREC for technical assistance they offer very little assistance and often tell the owners to contact an attorney. HIREC claims that it is outside of their mandates to investigate owners' complaints. However,

their mandates states that they **may** conduct investigations, or contract for investigative services.

I have personally inquired about getting someone to investigate matters such as missing monies being drained from our Condo Reserve Fund; attorney fees charged through our Delinquent Maintenance Fee Notices process (without an itemized statement for the attorney's services); and companies contracted to do condo business who are not paying their fair share of taxes. All of these issues are potential criminal matters that should be investigated by the state, because mediation will not resolve the situation or recoup the lost monies, such as unpaid state taxes.

Therefore, I would like to know why condo owners are assessed a "user fee" (or a form of taxation) for HIREC's use if owners get very little benefit from the fees they are paying?

If condo owners have to pay a fee to the HIREC; then I would like to see, in addition to educational activities, the fees used to provide oversight management and investigation into the owners complaints, so all condo owners across the state can have equal protection from unscrupulous Condo Boards and Property Management Co's., especially from those who are not providing open and honest condo operations.

In closing, I humbly ask that you pass **HCR 134, Requesting a Legislative Audit of the HIREC.**

Thank you for your time and support on this matter.

Laurie Hirohata
Community Advocate
Condo Transparency Group
Email: lhrohat@gmail.com

L A T E

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony In Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Rui Xing Tan own a condominium at HONO HALE TOWERS
HONOLULU HI 96826


I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

Why does the HIREC need all of this money and how is it being used? I have never gotten any information about workshops or other services the HIREC provides to condo owners. When owners have contacted the HIREC for technical assistance they offer very little assistance and often tell us to contact an attorney instead; and they refuse to investigate owners' complaints. So, I would like to know why condo owners are assessed a "user fee," if it doesn't seem like we get any benefit from it?

If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**. Thank you for your time and support on this matter.


(Sign Name)

Rui8883@gmail.com
(Email or Address)

TAN, Rui Xing
(Print Name)

728-8470
(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony in Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Sheila Young own a condominium at Hono Hale Towers
I am a Senior Citizen and live on a fixed income and cannot afford the ever-increasing fees, especially fees that do not seem to benefit me.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is a staggering amount!

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If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**. Thank you for your time and support on this matter.

Sheila Young
(Sign Name)
Sheila Young
(Print Name)

Hon 41 96826
(Email or Address)
957-0351
(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: Testimony in Strong Support of HCR 134, Requesting a Legislative Audit of the HIREC

I, ERNEST PEREIRA own a condominium at HONO HALE TOWERS.

I am a Senior Citizen and live on a fixed income and cannot afford the ever-increasing fees, especially fees that do not seem to benefit me.

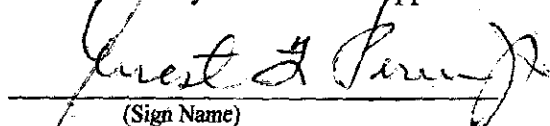
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If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**.
Thank you for your time and support on this matter.


(Sign Name)

ERNEST F. PEREIRA JR.
(Print Name)

KU'ILEI ST B52 HONO. HI 96826
(Email or Address)

(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony in Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Margaret F. Ojima ^{Hono Hale Townes} own a condominium at Honolulu, HI 96826.

I am a Senior Citizen and live on a fixed income and cannot afford the ever-increasing fees, especially fees that do not seem to benefit me.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

Why does the HIREC need all of this money and how is it being used? I have never gotten any information about workshops or other services the HIREC provides to condo owners. When owners have contacted the HIREC for technical assistance they offer very little assistance and often tell us to contact an attorney instead; and they refuse to investigate owners' complaints. So, I would like to know why condo owners are assessed a "user fee," if it doesn't seem like we get any benefit from it?

If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**.
Thank you for your time and support on this matter.

Margaret F. Ojima
(Sign Name)

Honolulu, HI 96826
(Email or Address)

Margaret F. Ojima
(Print Name)

808-947-1175
(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony In Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Xing hua Li own a condominium at HONO HALE TOWERS
HOONOLULU HI. 96826

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

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If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**.
Thank you for your time and support on this matter.

Xing hua Li
(Sign Name)

Rui.8883@gmail.com
(Email or Address)

Xing hua Li
(Print Name)

728-8470
(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony In Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Robert Cook own a condominium at Hono Hale.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

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If condo owners have to pay a fee to the HIREC, then I would like to see the fee used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**.
Thank you for your time and support on this matter.


(Sign Name)

RLC18@hotmail.com
(Email or Address)

Robert Cook
(Print Name)

(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony in Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Robert K. Higa ^{HOWO HALE} own a condominium at _____

I am a Senior Citizen and live on a fixed income and cannot afford the ever-increasing fees, especially fees that do not seem to benefit me.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

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In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**. Thank you for your time and support on this matter.

Robert K. Higa
(Sign Name)

KUULEI ST. B-104
(Email or Address)

Robert K. Higa
(Print Name)

(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

LATE

RE: **Testimony in Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, LANA L. HIGA own a condominium at HONOHALE.

I am a Senior Citizen and live on a fixed income and cannot afford the ever-increasing fees, especially fees that do not seem to benefit me.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

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In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**. Thank you for your time and support on this matter.

Lana L. Higa
(Sign Name)

KUULEI ST. B-104
(Email or Address)

LANA L. HIGA
(Print Name)

(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

LATE

RE: **Testimony In Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Michael Cahinhinan own a condominium at 750 Amana Street.

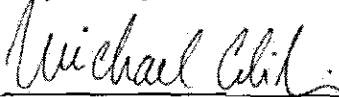
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In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**.
Thank you for your time and support on this matter.



(Sign Name)

Cahinhinan@gmail.com

(Email or Address)

Michael Cahinhinan

(Print Name)

(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: **Testimony In Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

I, Karen M. Kagawa own a condominium at Hono Hale Towers, Hon HI 96826

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii; the amount the HIREC is collecting annually is at least \$500,000 per year (\$60 X 140,000 units = \$500,000), which is staggering amount!

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In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**.
Thank you for your time and support on this matter.

Karen M. Kagawa
(Sign Name)

Kagawak@yahoo.com
(Email or Address)

Karen M. Kagawa
(Print Name)

(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

LATE

RE: Testimony In Strong Support of HCR 134, Requesting a Legislative Audit of the HIREC

I, Joan Lee own a condominium at Maro Hade Towers.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

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In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**.
Thank you for your time and support on this matter.

Joan Lee
(Sign Name)

joan.lee@hawaii.gov
(Email or Address)

Joan Lee
(Print Name)

(Phone-optional)

House Economic Development & Business Committee
Friday, March 20, 2015
10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair
Rep. Kong, EDB Vice Chair

RE: Testimony in Strong Support of HCR 134, Requesting a Legislative Audit of the HIREC

I, Roma Wong own a condominium at
Kalahoua Senior Center

I am a Senior Citizen and live on a fixed income and cannot afford the ever-increasing fees, especially fees that do not seem to benefit me.

I strongly support HCR 134 because I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

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If condo owners have to pay a fee to the HIREC, then I would like to see the fee

used to provide oversight management and investigation into our complaints so all condo owners across the state can have equal protection from Condo Boards and Property Management Co's., especially those who are not being open and honest with us.

In closing, I ask that you please pass **HCR 134, Requesting a Legislative Audit of the HIREC**. Thank you for your time and support on this matter.

Donna Wang
DONNA WANG

(Sign Name)

1714 KALAIKAUA AVE 1112
AHOHULU HI 96826
(Email or Address)

(Print Name)

(Phone-optional)

House Economic Development & Business Committee

Friday, March 20, 2015

10:30 am, Conf. Rm 125

LATE

Rep. Kawakami, EDB Chair

Rep. Kong, EDB Vice Chair

RE: **Testimony in Strong Support of HCR 134**, Requesting a Legislative Audit of the HIREC

^{We} Juliette K. Taura
^I Jane H. Taura own a condominium at
One Kalakaua Senior Living

^{We are}
~~I am a~~ Senior Citizen and live on a fixed income and cannot afford the ever-increasing fees, especially fees that do not seem to benefit me.

^{We}
I strongly support HCR 134 because ^{we} I would like to know what kind of services the Hawaii Real Estate Commission (HIREC) is supposed to provide to condo owners, since they are collecting a "user fee" from all condo owners.

^{We were}
I was shocked to learn that each condo owner is charged a fee of approximately \$5.00/month, or \$60.00/year. This amount may seem negligible, but when I learned that there are over 140,000 condo units in Hawaii, the amount the HIREC is collecting annually is at least \$500,000 per year
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In closing, ^{we} I ask that you please pass HCR 134, **Requesting a Legislative Audit of the HIREC**. Thank you for your time and support on this matter.

Juliette K. Tauva
J. Jane H. Tauva

(Sign Name)

Juliette K. Tauva
Jane H. Tauva

(Print Name)

(Email or Address)

1314 Kalakaua Ave. Apt. 601
Honolulu, HI 96826

(Phone-optional)

kong2 - Brenden

From: Harrison Luke <lukeh001@hawaii.rr.com>
Sent: Thursday, March 19, 2015 5:04 PM
To: edbtestimony
Cc: Rep. Derek Kawakami; Rep. Sam Kong
Subject: HCR134

LATE

I SUPPORT HCR 134 to protect condo owners' rights.

Harrison Luke